Frequently Asked Questions

How does the ACTS program work?

1) After contracting for the ACTS program, participants are granted access to the ACTS portal.
2) Participants scheduled to take ACTStraining will receive communication regarding program expectations. All participants must complete approximately 2 hours of ACTS work (this includes review of videos, key concepts, and a pre-test) within the portal prior to participating in the simulation.
3) Multiple realistic case management scenarios and videos are available in the portal. All simulation scenarios are written to show care transitions. Participants will engage in safe simulation interaction with patients and families. Throughout the simulation, participant performance is assessed based on the ACMA Standards of Practice.
4) A debrief session is conducted with participants and the standard patients following the simulation to discuss feedback regarding the experience.
5) Participants will document their assessment and plan of care for the simulation in the ACTS portal. This allows the assessor to understand the critical thinking of the participant.
6) Participants complete the ACTS post-test within the portal.
7) Organizational and individual reports are available in the ACTS portal.

Do we need to have a simulation lab in order to conduct ACTS?

- Having access to a simulation lab makes logistics easier, especially if the simulation lab has connections to standardized patients.
- ACTS simulation is low fidelity, so there is no need for high-tech mannequins or equipment.
- ACMA ACTS specialists will work with your trainers to identify other options if the organization does not have access to a simulation center or standardized patients.

What expectations should we have for a Train-the-Trainer program? We do not have a dedicated educator role for case management.

- ACMA recommends training a minimum of 2 people to function as ACTStrainers.
- ACTS trainers can be case management preceptors, supervisors, or motivated case management clinicians seeking additional opportunities for professional growth.
- The ACTS training course is 8 hours, options include virtual or in-person training.
What are the benefits of using both Compass and ACTS?

- The online Compass modules align with the educational content within the ACTS platform.
- ACTS allows case management professionals to demonstrate their knowledge and competency related to assessment, planning, education, communication, professionalism and management of care transitions in a simulation setting.

Can we conduct simulations virtually?

ACMA understands that in the COVID-19 era, everyone is experiencing unprecedented change and challenges. Although the ACTS program was initially created to be carried out in-person, an online environment provides benefits and opportunities beyond the current crisis. All ACTS program mission and goals may be accomplished in an online space. The primary tenets of live simulation remain unchanged. Organizations may choose to conduct training virtually for many reasons such as: simulation space limitations, reducing staff travel time/cost, lowering overall costs, or telehealth training.

Specific virtual simulation adaptations are provided for the following scenarios:

- Older Adult Patient: Hospital Readmission to Home
- Older Adult Patient: Acute Care to SNF
- Adult Oncology Patient: Acute Care to Home
- Adult with Ischemic Stroke: Acute Care

Are there Continuing Education Units for ACTS?

Continuing education units are not offered for the ACTS simulation program. Continuing education units are available within the Compass program.

Want to learn more?

Please contact the ACMA Sales team for additional information and to set up a demonstration of the ACTS program at 501-907-2262.