The American Case Management Association (ACMA) is THE association that offers solutions to support the evolving collaborative practice of Hospital/Health System based Case Management. Membership of ACMA is comprised of Nurses, Social Workers, and other professionals practicing/supporting Hospital/Health System Case Management.

Join ACMA members, Case Management professionals and local Sponsors/Exhibitors from Florida on June 14–15, 2007 for the 4th Annual ACMA Florida Chapter Conference.

MEETING LOCATION INFORMATION

Hilton St. Petersburg Bayfront
333 First Street South
St. Petersburg, FL 33701
Phone: 727-894-5000

The Hilton St. Petersburg Bayfront is offering a limited number of $99.00 discounted rooms to our conference attendees. In order to receive the discounted rate, you must make your reservations by May 14, 2007. These discounted rooms are LIMITED so make your reservations early to ensure the best rate!

TO MAKE RESERVATIONS:
Via Phone: call the hotel directly at 727-894-5000 and identify yourself as an ACMA conference participant
Via the Internet: visit the following:

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CONFERENCE SCHEDULE

Thursday, June 14, 2007
3:30 p.m. – 6:30 p.m. Registration
6:00 p.m. – 7:00 p.m. Welcome Reception with Sponsors/Exhibitors
7:00 p.m. – 8:00 p.m. Interactive Networking

Friday, June 15, 2007
7:00 a.m. – 8:00 a.m. Registration • Networking Breakfast with Sponsors/Exhibitors
8:00 a.m. – 9:30 a.m. Session 1: Keynote Address: Managing the Pressures of Healthcare with Personal Resilience
9:30 a.m. – 10:15 a.m. Session 2: The Art of Communication in Case Management
10:15 a.m. – 11:00 a.m. Networking Break with Sponsors/Exhibitors
11:00 a.m. – 12:00 p.m. Session 3: Walking the Tightrope With End of Life Issues
12:00 p.m. – 1:00 p.m. Session 4: Case Management Hot Topics – Wrap Up
1:00 p.m. – 1:30 p.m. Networking with Exhibitors
1:30 p.m. – 2:00 p.m. Session 4 Cont.: Case Management Hot Topics – Wrap Up
2:00 p.m. – 2:15 p.m. Transition Break
2:15 p.m. – 3:15 p.m. Session 5: Case for the Incapacitated: Use of the Social Work Health Care Proxy
3:15 p.m. – 3:30 p.m. Beverage Break
3:30 p.m. – 4:00 p.m. Chapter Business Meeting
4:00 p.m. Wrap Up / Evaluations

FLORIDA CHAPTER BOARD OF DIRECTORS & CONFERENCE PLANNING COMMITTEE

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Focus Case Manager
Martin Memorial Health System • Stuart, FL

Member-At-Large
Diana Gregory, RNC, CCM, CPIM, ACM
Supervisor, Case Management/Discharge Planning
Martin Memorial Health System • Stuart, FL
If you do not receive a registration—

2. Understand the meaning of resilience

The demands of a health care practitioner are many with few pauses in between. The pace of today’s lives. This presentation will explore what it means to be personally resilient and the need to be proactive in one’s own life to sustain our energy and improve our vitality so that we can enjoy the fruit of our labor.

LEARNING OBJECTIVES:
1. Identify the emotional stages with end of life issues
2. Discuss Advance Directives and ethical dilemmas
3. Identify conflict management techniques and how to achieve collaborative outcomes

Open Forum Discussion: Case Management Hot Topics (Session 4)
Diana Gregory, BSN, ACSM, ACM
Mary Williams, BSN, AHC

Lunch provides the perfect opportunity to learn from the experiences of each other as we discuss the ideas that influence the delivery of care in the case management process or the impact upon the productivity and job satisfaction of Case Managers and Social Workers. Hungry to eat and hungry for knowledge, we use the time at lunch to share observations, challenges and suggestions on timely topics selected for their desirability. Each table of lunch partners presents their topic(s) with other meeting participants. Networking at its finest!

LEARNING OBJECTIVES:
1. Describe select processes that enhance Case Management and utilization of resources
2. Identify barriers and challenges encountered while trying to advance Case Management and Social Work practices
3. Discuss the specific practices that have impacted Case Managers and Social Workers or the discharge process

Care for the Incapacitated: Use of the Social Work Health Care Proxy (Session 5)
Teresa Butts, LCSW & Cathy Howson, LCSW

Since relevant legislative amendments in 2001, LCSWs in the State of Florida have had the ability to serve as Healthcare Proxy for incapacitated and developmentally disabled individuals. This has served as an appropriate and timely health care decision, enhancing the health care process for families, vendors, or other healthcare professionals. This session will also focus on the importance of focused information and the need to be aware of the legal and ethical issues.

LEARNING OBJECTIVES:
1. Understand the history and development of the Social Work Health Care Proxy
2. Define the various models of the Social Work Health Care Proxy
3. Explain the impact of the use of the Social Work Health Care Proxy on the delivery of health care

SESSION DESCRIPTIONS (CONTINUED)